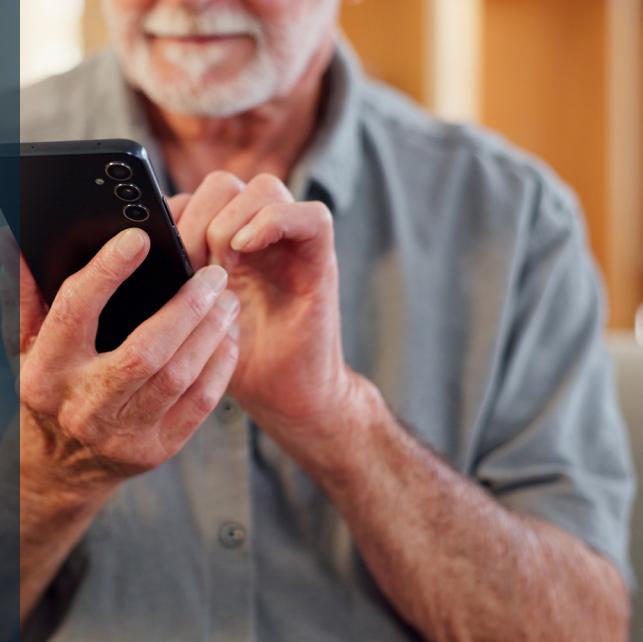




WYOMING LOW INCOME ENERGY ASSISTANCE PROGRAM (LIEAP)

REAPPLICATION GUIDE FOR 2025/2026 SEASON

[UPDATED JAN. 9, 2026]



LIEAP APPLICATION DENIED? - HERE'S WHAT TO DO

Did you receive a denial from LIEAP? Don't worry — you do not need to start over from scratch. Follow this simple reapplication process to complete and resubmit your application for review.

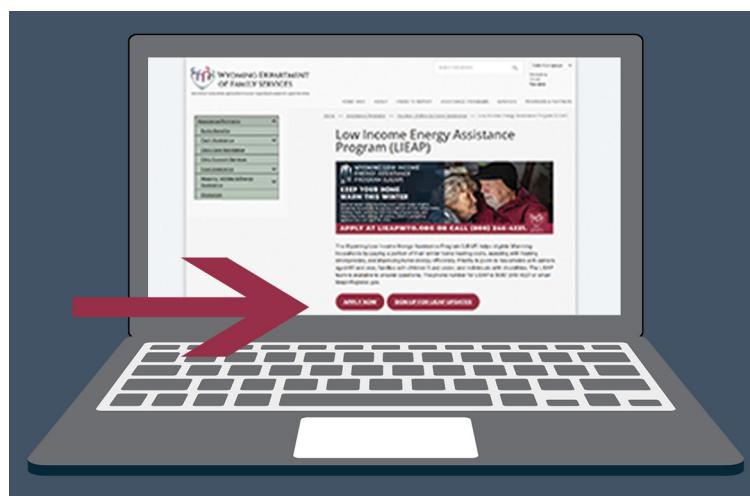
WHO CAN REAPPLY?

YOU CAN REAPPLY IF

- ✓ Your application was denied for failure to provide the requested verification
- ✓ Your household now has less income

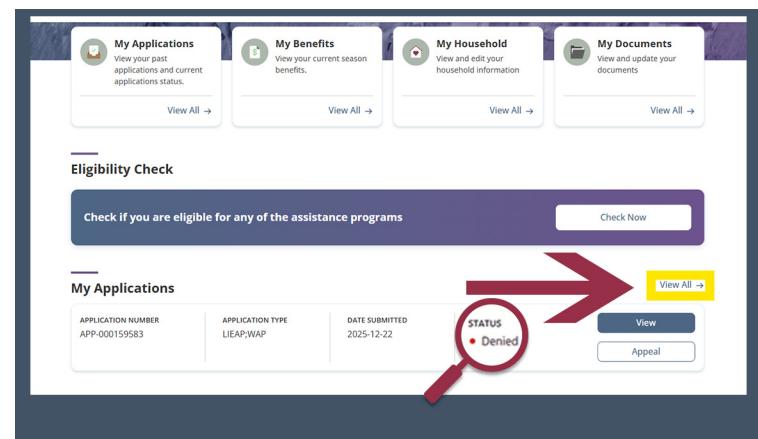
STEP 1: VISIT OUR WEBSITE.

Go to lieapwyo.org and click the red “APPLY NOW” button to open the application portal.



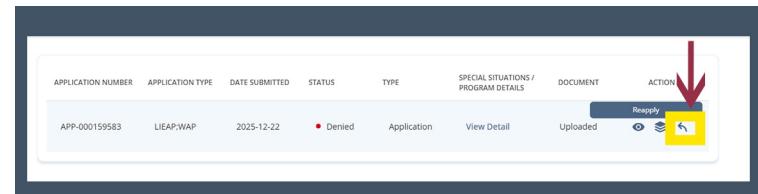
STEP 2: FIND YOUR APPLICATION.

Once you log in, locate the 2025-2026 LIEAP application in “DENIED” status, then click “VIEW ALL” to access it.



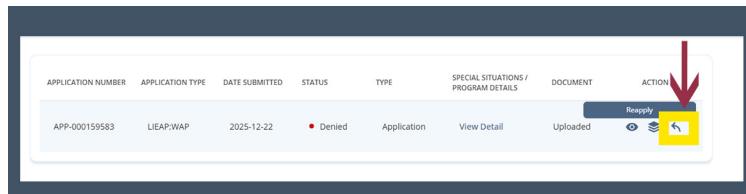
STEP 3: REAPPLY.

Click on the undo arrow to reapply. This step removes your application from the “DENIED” status.



STEP 4: RETURN APPLICATION TO DRAFT STATUS.

The system will ask whether you want to return your application to a draft status. Click “ACCEPT.” Another window will open up, click “NEXT” to continue completing your application.



STEP 5: COMPLETE, REVIEW, AND SUBMIT.

Your application is now in draft status and needs to be completed and submitted for review. To ensure you receive benefits, follow these steps:

- Complete the Application:** Fill out every section, answer all questions, and upload all required documents. Missing information is the #1 cause of delays, as it requires the LIEAP office to issue a request letter for the missing information, pausing the process until you respond.
- Verify Information:** Double-check that every question is answered and all necessary documents have been uploaded.
 - If you received a “PENDING” notice before your application was denied, be sure to provide all the verifications that were requested.
 - If income has changed, please provide updated supporting documentation.
- Submit:** Click “SUBMIT” at the end of the process. Draft applications will not be reviewed until submitted.

**CALL (800) 246-4221 for application assistance.
Or visit the FAQ Section at lieapwyo.org.**

APPROVAL & PAYMENT PROCESS

PROCESSING

It is essential that you complete the entire application and answer all questions as well as attach all requested information. If you fail to do this, your application will be delayed because LIEAP will have to send you a letter(s) to request this information which typically causes delays in case processing times. Non-emergency applications are processed within 45 days.

CHECKING YOUR STATUS

Please login to the application portal to view the status of your application. Your dashboard will show if you are missing any information. If you still have questions, please contact 1-800-246-4221.

NOTIFICATION OF DECISION

Once you have submitted a complete application, the processing phase begins. LIEAP will notify you via email or a letter in your physical mailbox regarding the decision. This notification is vital because it explains:

- Whether your application was approved or denied.
- The total benefit amount you will receive (if approved).
- Which utility or fuel provider will receive the payment on your behalf.

PAYMENT

It is important to remember that LIEAP benefits are paid directly to your heating provider, not to you. Once your application is approved, your benefits are secured. If you don’t see the credit immediately on your utility account, don’t panic—the system is simply waiting on the invoicing process. Here is how the payment flow works:

- **Approval:** LIEAP notifies your utility or fuel provider that you have been approved for a specific amount.
- **Invoicing:** Your provider sends an invoice to the LIEAP office.
- **Payment:** LIEAP sends the payment to your provider, and they apply it as a credit to your account.



ABOUT US

The Wyoming Department of Family Services (DFS) administers LIEAP, which is funded by a federal block grant program from the U.S. Department of Health and Human Services. DFS connects individuals and families to the resources they need to stay safe and secure where they belong—at home. Learn more at dfs.wyo.gov.