



# WYOMING LOW INCOME ENERGY ASSISTANCE PROGRAM (LIEAP)

## REGISTRATION GUIDE FOR 2025/2026 SEASON

[UPDATED JAN. 9, 2026]



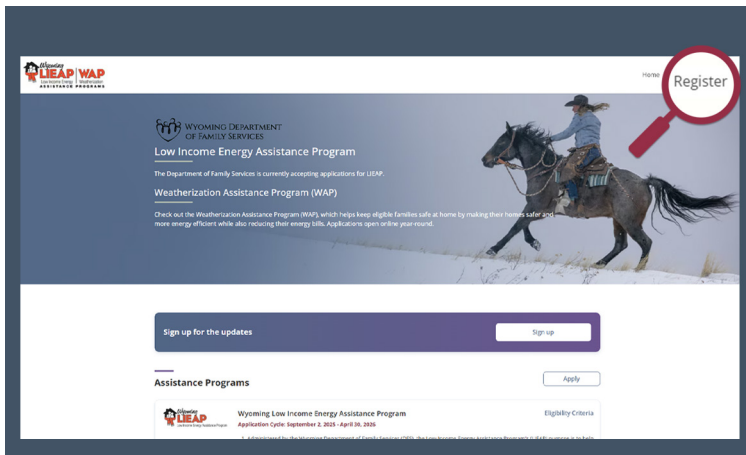
### STEP 1: VISIT OUR WEBSITE.

Go to [lieapwyo.org](http://lieapwyo.org) and click the red “APPLY NOW” button to open the application portal.



### STEP 2: CREATE AN ACCOUNT.

If you do not already have an account with LIEAP, HAF, or ERAP, click on the button “REGISTER” to begin the process. If you have a previous account, please log in instead.



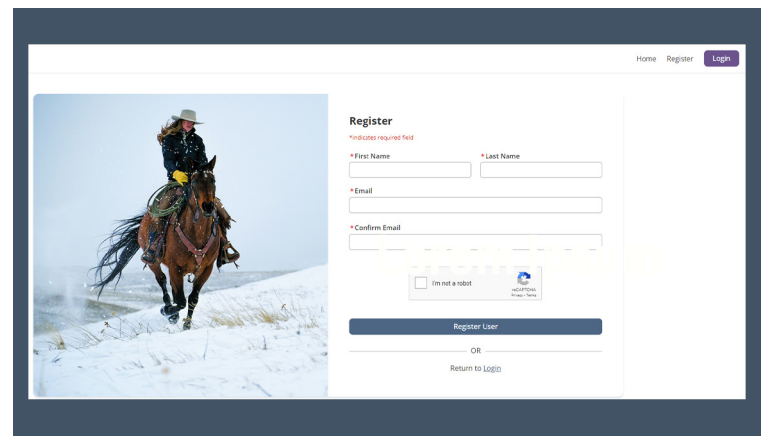
### STEP 3: PROVIDE YOUR DETAILS IN THE REGISTRATION BOX.

1. Fill out the registration box with your first name, last name, and email address.
2. For security purposes, you'll need to enter your email address twice.
3. Click the box that says “I AM NOT A ROBOT.”
4. Then, the button “REGISTER USER.”

Your email is your username when you log in to your application, and LIEAP will use your email to send information to you.

#### TROUBLESHOOTING TIPS:

If you have a previous LIEAP account, just log in using your email as your username. Forgot your password, have a new email, or are having trouble registering? We can help. Call us at (800) 246-4221.

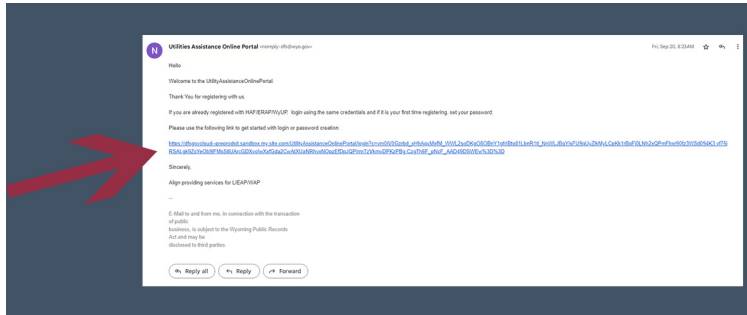


## STEP 4: CHECK YOUR EMAIL AND CLICK THE LINK.

You will receive an email from [noreply-dfs@wyo.gov](mailto:noreply-dfs@wyo.gov) with the subject line: “Welcome to the Utility Assistance Online Portal.” Click the link in the email to be redirected to the login screen, where you can create your password.

### TROUBLESHOOTING TIPS:

- **Don’t see the email in your inbox.** Check your spam or junk folder. Add [noreply-dfs@wyo.gov](mailto:noreply-dfs@wyo.gov) to your contacts so future emails don’t get caught by the spam filter.
- **The link doesn’t work.** Please call (800) 246-4221.

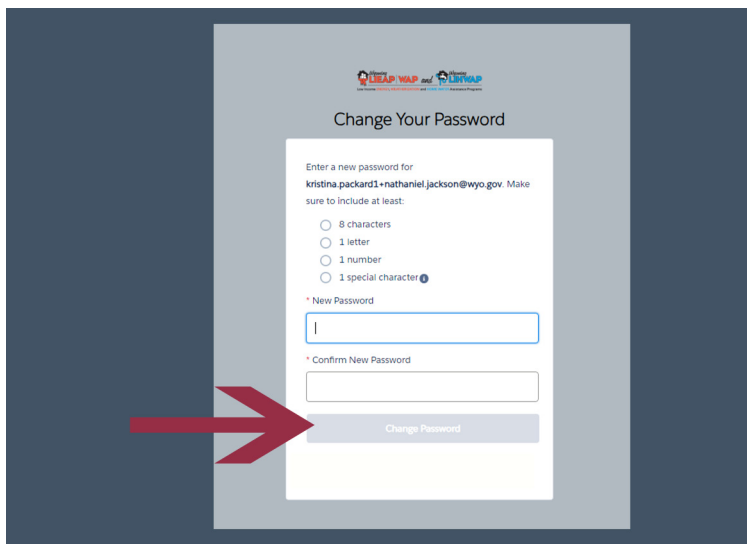


## STEP 5: SET YOUR PASSWORD.

Enter your new password twice and click the “CHANGE PASSWORD” button.

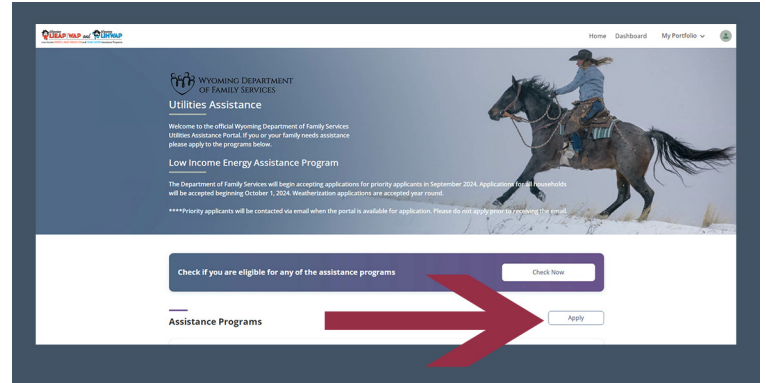
### TROUBLESHOOTING TIP:

- **Password reset doesn’t work.** Please call (800) 246-4221.

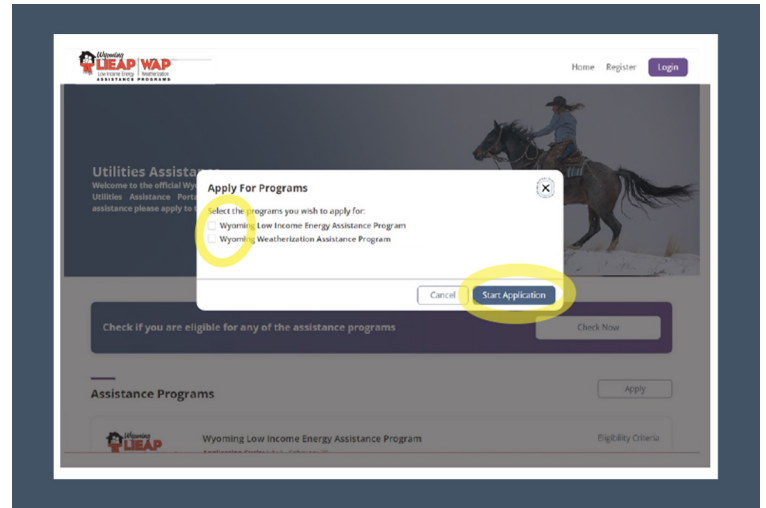


## STEP 6: START APPLICATION.

1. Once you’ve set your password, you’ll be directed to the main screen of the application. Click the button “APPLY.”



2. On the pop-up screen, select the checkboxes for the programs you would like to apply for.
3. Click the “Start Application” button.



## STEP 7: FILL OUT APPLICATION.

Follow the application as prompted. Please complete all required fields as designated by the red asterisk and click “SAVE AND NEXT” at the bottom of each screen. Read the Application Guide available on [lieapwyo.org](http://lieapwyo.org) for more information.

**CALL (800) 246-4221 for application assistance.**  
**Or visit the FAQ Section at [lieapwyo.org](http://lieapwyo.org).**



## ABOUT US

The Wyoming Department of Family Services (DFS) administers LIEAP, which is funded by a federal block grant program from the U.S. Department of Health and Human Services. DFS connects individuals and families to the resources they need to stay safe and secure where they belong—at home. Learn more at [dfs.wyo.gov](http://dfs.wyo.gov).